Support & Delivery Excellence

About Centile

Centile is headquartered in the Sophia-Antipolis Technology Park, near Nice, France, with a team of 50 employees. Centile joined in July 2018 a very ambitious European UCaaS group including Swyx, the German IPPBX Leader, and Voiceworks, the Dutch UCaaS Leader.

The Centile Any³ architecture – *Any* service, over *Any* network, on *Any* terminal – addresses the needs of businesses and operators seeking to deliver advanced professional communications services to fixed and mobile users independently of the device they're using or the network they're connected to. In the fast-moving market for fixed and mobile communications, Centile Istra® solutions offer customers the flexibility and agility to rapidly develop innovative new services in response to changing customer requirements.

Part of our success is our talented and creative team of focused employees, each member playing an essential role in reaching our goals!

Position and Job description

To sustain our fast-growing deployments and new projects with integrators, Service Providers and Mobile Operators in France and abroad, we are looking for motivated and result-driven profiles in the field of VoIP, enterprise telephony and unified communications to reinforce our **customer support**, **delivery** and **integration** teams.

Positive thinking and problem-solving mindset combined with natural communication skills and team spirit are the key attributes we are valuating to fulfill the expectations of our demanding customers and partners.

The applicant needs to own the following skills to match the open position:

- First positive and conclusive experience in a software editor or telephony service provider (reference letters requested)
- Proven ability to exchange with customers
- OS and system skills: OS Linux (basic and advanced levels), Scripting (TCL, SIPp, Python, Bash)
- Networking and Protocol skills: VoIP (Codecs G.711, G729, G722), FoIP (T.38, T.30), FTP, TFTP, Telnet, SSH/SCP, SIP Signaling, UDP/TCP Layers, RTP Sessions, IPTABLES
- Investigation and Analysis tools: Wireshark, Tcpdump
- 5 years of experience
- Foreign spoken languages: English mandatory – French/Spanish/Dutch/German a plus

Workplace: Sophia-Antipolis (06, Alpes-Maritimes - FRANCE)
Requirement date: Immediate

Type of contract: Full time / long-term
Salary: 45k€ + misc benefits (meal ticket vouchers, health care)

Please send your CV and a cover letter to **hr@centile.com**